



## FAST CASUAL QUIZ ANSWER KEY

- 1) Food, Service and Ambiance. Service makes the Biggest Difference
- 2) Educate, Inform & Entertain
- 3) Entertainment
- 4) Only Guest
- 5) Hooks
- 6) Recognized, Acknowledged & Served
- 7) Sales
- 8) Wing
- 9) Looking
- 10) Choices
- 11) See, Smell and Taste
- 12) Kids
- 13) Most Profitable
- 14) Impressions
- 15) Name and Smile
- 16) WOW FACTOR
- 17) Only Customer